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4999 Rue Louis-B.-Mayer, Laval, QC H7P 5P2

www.duro-design.com

Warranty

We offer a 5 year renewable finish warranty for our cork flooring for normal wear and tear if you follow the following re-finishing maintenance schedule.

Apply one coat of our Universal oil:

- Once per year for high traffic retail
- Once every two to three years for low to medium commercial traffic
- Once every five to seven years for residential cork flooring applications

You can also spot repair a worn area only.

A well maintained floor will last for decades.

Maintenance

- The key to keeping your cork floor in good shape is simply keeping the floor clean.
- Your Duro Design cork floor is very well protected by our hard-wax oil finish, but to prevent grit, sand and dirt from being ground into the floor and dulling and scratching the finish, as with any floor, keep the floor clean.
- Use only Oil Soap. One litre will do 80 washes. Pour 50 to 100 ml in 10 liters of water and clean with a damp mop.
- Do not clean with a solvent cleaner ie. Hardwood cleaners, as this will tend to remove the oil
- Never use a varnish over this floor as it is finished with oil.
- Spills should be wiped immediately.
- Use walk-off mats at entrance doors and in front of kitchen sink is encouraged.
- Protect your floor from everyday use by installing felt or plastic protectors under "feet" of furniture.
- Caster-wheeled chairs should have wide casters, preferably in neoprene.
- Observe re-finishing maintenance schedule and re-oil the cork floor when high-traffic areas begin to show signs of wear.